



**PHYSICAL PLANT**

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Florida Lockers Inc.  
17520 SW 103 Place  
Archer, FL 32618

Dear Bill,

I just wanted to drop you a note to acknowledge your companies contribution to the successful completion of our basketball locker room renovation. As you already know the project was completed within budget and a very tight construction schedule. The professionalism, attention to detail, excellent communications and prompt service provided by your company was very impressive and contributed to the success of the project. Your care and attention throughout the project made me feel as though you were committed not just to the sale, but to Muskingum College as a customer and client.

The product has been well received here by coaches and athletes. I will forward you pictures of the completed project once I have them. I look forward to the same attention to detail and customer service on our next project. I will be in touch with you soon.

James M. Heidler

A handwritten signature in black ink that reads "Jim Heidler". The signature is written in a cursive style with a large initial "J" and "H".

Director of Physical Plant Services